

From: Binya, Raymond <Raymond.Binya@southwark.gov.uk>
Sent: Monday, May 22, 2023 2:09 PM
To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Subject: Review of premises licence - Planet Nollywood, 319 Camberwell Road SE5 0HQ our ref 999377

Dear Licensing Team,

Review of the licence under the Licensing Act 2003.

Premises Licence: 845918

Address: The Planet Nollywood
 319 Camberwell Road
 London
 SE5 0HQ

I am writing on behalf of Southwark Environmental Protection Team (EPT) in our capacity as Environmental Health Responsible Authority regarding the above application to review the premises licence.

I note our records (attached here) have shown an a number of complaints from residents regarding loud music and patron noise. Our noise team have attended to some of these complaints but they have not been able to establish nuisance. A few residents have been declining visit to their properties when officers explained to them that this is important part of assessment.

| CMU ref (Time) | Date | Details of complaint | Action taken |
|-----------------------|-------------|--|--|
| 999264 | 15/5/2023 | Noise and patron noise | Complaint forwarded from N&NT to Licensing. Resident denied advised to contact the noise to substantiate |
| 999261 | 15/5/2023 | Noise and patron noise | Referred to Licensing and a letter was sent to Licensee of the premises advising of complaints |
| 999260 (04.08) | 15/5/2023 | Loud music | N&NT drove by and witnessed club closing |
| 998854 (09.13) | 8/5/2023 | Loud music | Voicemail left for resident to contact N&NT |
| 996788 (10.05) | 4/4/2023 | Loud music | Voicemail left for resident to contact N&NT |
| 996743 (15.17) | 3/4/2023 | Loud music and patron noise when leaving | Voicemail left for resident to contact N&NT |
| 989693 (0.25) | 27/11/2022 | Loud music and patron noise | N&NT drove by and witnessed club closing |

I also note that the resident is requesting for:

“I kindly request that the council investigate this matter thoroughly, conduct noise level measurements, and take the necessary steps to ensure that residents of Southward Council are able to enjoy their homes. As concerned residents, we have the right to enjoy a peaceful and quiet environment within our community, and it is crucial that the council upholds these rights”.

Therefore, although I am not supporting review of the premises licence, I however strongly recommend that we monitor the premises through NTE and at the same time advising the resident of the Noise Team services.

Kind Regards

Raymond Binya
Principal Environmental Protection Officer